



ISLA MACÍAS RETREAT

PATAGONIA - CHILE

Reservation and cancelation policies Isla Macías Retreat

Reservation policies

1. 50% of the total amount when booking. It is mandatory in order to confirm the reservation
2. 50% of the total amount 30 days prior to check-in day
3. If the booking is done less than 30 days before check-in day, the deposit must represent 100% of the total amount

Cancelation policies

4. If the booking is canceled 60 days or more before check-in day, the fee represents 10% of the total amount
5. If the booking is canceled between 59 and 30 days before check-in day, the fee represents 25% of the total amount
6. If the booking is canceled between 29 to 10 days before the supposed arrival day, the fine represents 50% of the booking total rate
7. If the booking is canceled 9 or less days before the supposed arrival date, the fine is 100% of the booking total rate
8. Refund fees such as credit card commissions or bank transfer fees are to be paid by the client.